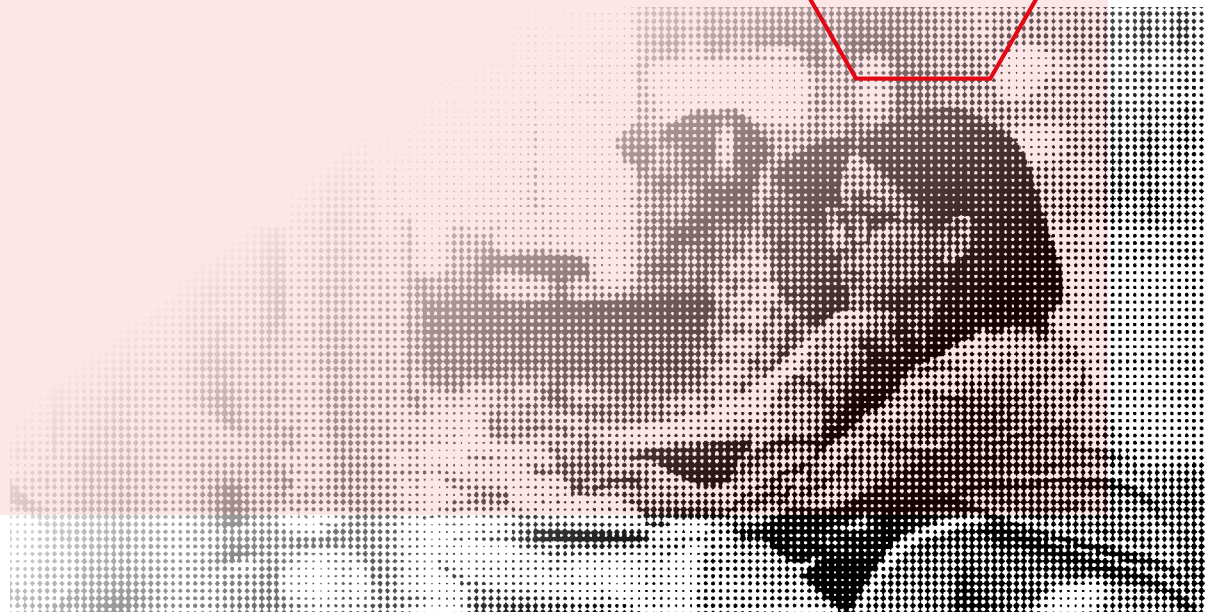**PHYSICAL, VIRTUAL, CLOUD & CONTAINER**

BACKUP & RECOVERY

FOR THE MODERN DATA CENTER

THE WORLD'S ONLY TRUE ONE-PLATFORM SOLUTION

NO DATA VOLUME COSTS
NO LICENSE FEES
NO VENDOR LOCK-IN

Reliability, Security and Convenience

Bacula Enterprise is unique in its combination of functionality, scalability and reliability. Our technology includes Snapshots, advanced deduplication, single file restores, single mailbox restores and data verification, all in one platform, effortlessly spanning physical, virtual, container and hybrid Cloud environments.

• Unique architecture for exceptionally high security against ransomware
• Centralized data control
• Highly configurable including for clusters, multiple OS's, disk, tape, virtual tape, robotic libraries and Cloud
• Scalable from a few machines to many thousands
• Simple onsite and offsite replication
• Bare Metal Recovery for both Linux and Windows platforms
• Deduplication at both the client and storage levels
• Integrated Snapshots and Virtual Full
• Natively integrated support for an especially wide range of hypervisor-types
• Natively integrated support for Docker (and its external volumes) and Kubernetes, including persistent data
• Continuous Data Protection
• Client behind NAT (for backing up remote devices)

Highest Quality Support

Bacula Systems' entire business revolves around its offering highest quality support services that guarantee fast resolution of issues and the highest levels of customer satisfaction. Our success here is evidenced by our industry record customer retention rate.

Our subscription includes:
• Multi-platform binary repository
• Extensive, helpful documentation
• Product advice and guidance
• Issue resolution by highly trained support professionals
• Unlimited number of tickets
• Patches and updates with fast turn-around time
• Industry-standard SLAs up to 24/7
• Best practices and knowledge base

Training Course from The Source

Bacula Systems delivers high quality technical training for Bacula Backup & Restore software, including best practices in data management.
We offer two levels of courses, via live, online, interpersonal training courses, delivered by our senior experts :

The Administrator I Training Course is designed to help new or existing administrators of Bacula (Community or Enterprise) acquire the knowledge they need to install, configure and operate the solution in a production environment, quickly and effectively.
—
Available in
English • German • French • Japanese

The Administrator II Training Course is the natural next step to acquire the highest level of expertise to design an Enterprise Backup and Recovery Solution, dealing with scalability, security, performance and other vital topics critical in complex or dynamic environments.
—
Available in
English • German • French

The Bacula Systems Support Subscription - Peace of Mind

The Bacula Systems Support Subscription is a set of services and tools that enables your IT department to successfully deploy and run Bacula Enterprise in mission-critical environments.

Our Support team, comprising the best Bacula professionals in the market place, are with you... and only one step behind them, our renowned Development Team.

	Standard	Bronze	Silver	Gold	Platinum
Subscription Basics					
Maximum File deamons	50	200	500	2000	5000
Authorized Contacts	1	2	3	5	5
Number of platforms	4	all	all	all	all
Web Support	●	●	●	●	●
Phone Support	○	●	●	●	●
Bacula Systems Certified Binaries	●	●	●	●	●
Response Committment					
Severity 1	1D	6H	4H	1H	1H
Severity 2	2D	1D	6H	2H	2H
Severity 3	3D	3D	1D	1D	1D
Severity 4	4D	4D	2D	2D	2D
Additional Services					
Access to Plugins	◐	◐	◐	◐	◐
Access to Deduplication Volumes	○	○	●	●	●
Access to Professional Services	◐	◐	◐	◐	◐
Access to Senior developers	○	○	○	●	●
Acess to funded development	○	○	◐	◐	◐
Training seats included per year*	–	–	–	–	1
PostgreSQL Catalog support	○	○	◐	◐	●

● included in the subscription
○ not included - not an option
◐ not included - option to purchase

H Business hours
D Business days
* "Administrator I" or "Administrator II" courses

3

"THE MOST POWERFUL BACKUP TOOL ON THE MARKET."

Velocity Technology Solutions (source: TrustRadius)

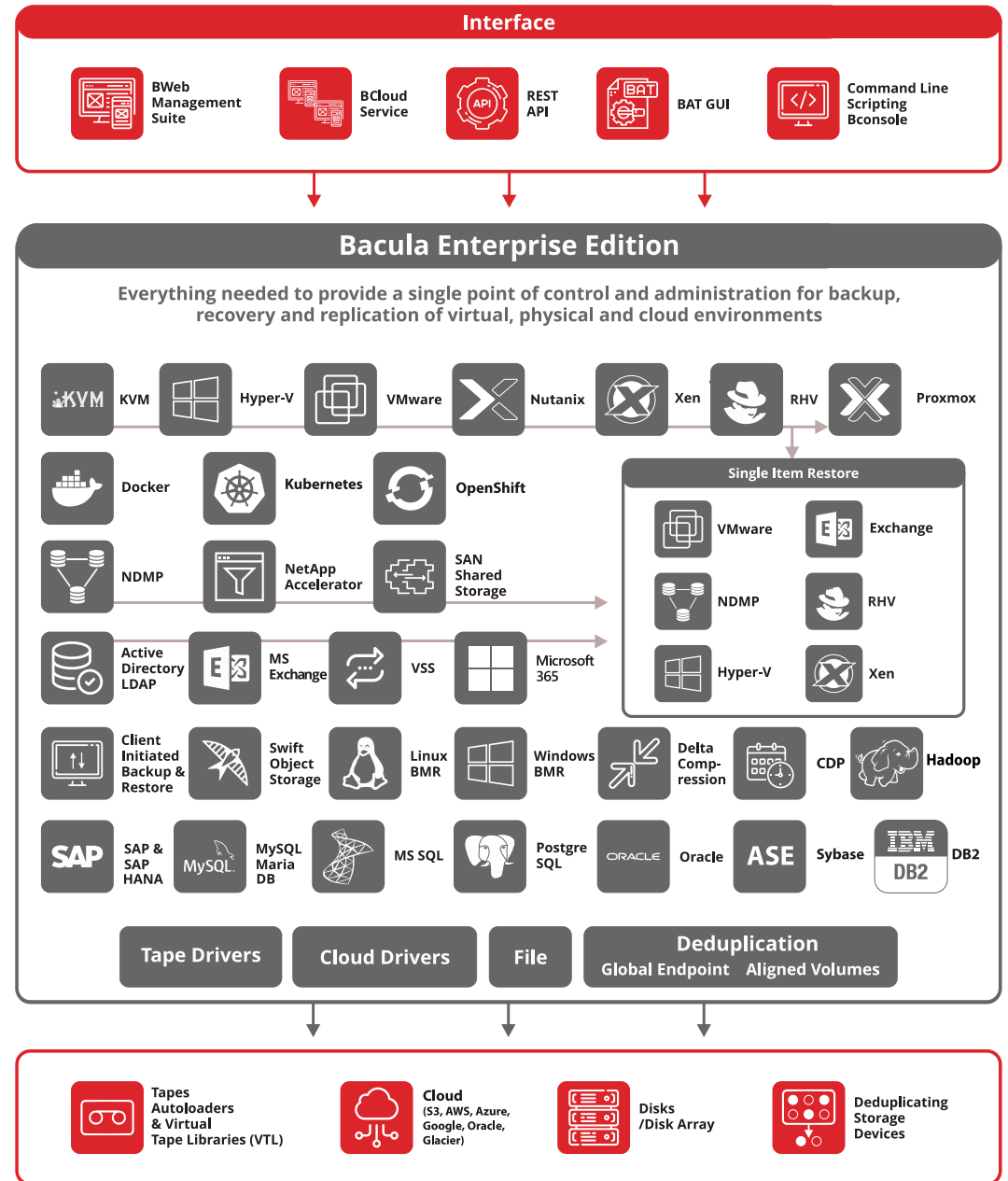## Enterprise Software - Modern Architecture

Bacula Enterprise means you can backup all of your data within your large, complex IT environment – and recover data more easily and more quickly than with other solutions.

Meet the most stringent compliancy requirements and RPO's with Bacula Enterprise.

Bacula was designed from the ground up with flexibility, scalability and high security in mind. It uses an industry-standard SQL database, also supports relational database catalogs, has heterogeneous client support including Linux, OS X, Android and Windows, as well as backup to disk, tape, virtual tape, robotic libraries and Cloud.

Bacula Systems counts some of the world's most successful enterprises, managed service and cloud providers as its customers. With just an annual subscription fee (the customer chooses the service level) and no license fee, no per-CPU charge, no socket charges and no data volume charge, Bacula Systems is a low risk, high return investment. All subscriptions include Bacula Enterprise, updates, upgrades and patches all complimented by our world class technical support.

4

Interface

- BWeb Management Suite
- BCloud Service
- REST API
- BAT GUI
- Command Line Scripting Bconsole

Bacula Enterprise Edition

Everything needed to provide a single point of control and administration for backup, recovery and replication of virtual, physical and cloud environments

- KVM
- Hyper-V
- VMware
- Nutanix
- Xen
- RHV
- Proxmox
- Docker
- Kubernetes
- OpenShift
- NDMP
- NetApp Accelerator
- SAN Shared Storage
- Active Directory LDAP
- MS Exchange
- VSS
- Microsoft 365
- Client Initiated Backup & Restore
- Swift Object Storage
- Linux BMR
- Windows BMR
- Delta Compression
- CDP
- Hadoop
- SAP & SAP HANA
- MySQL Maria DB
- MS SQL
- Postgre SQL
- Oracle
- Sybase (ASE)
- DB2

Single Item Restore
- VMware
- Exchange
- NDMP
- RHV
- Hyper-V
- Xen

- Tape Drivers
- Cloud Drivers
- File
- **Deduplication** Global Endpoint   Aligned Volumes

- Tapes Autoloaders & Virtual Tape Libraries (VTL)
- Cloud (S3, AWS, Azure, Google, Oracle, Glacier)
- Disks /Disk Array
- Deduplicating Storage Devices

A set of exclusive Enterprise Modules

Bacula Enterprise is enhanced by a constantly growing number of modules that delivers faster data recovery and minimal downtime within your IT infrastructure. These include PostgreSQL, MSSQL, MySQL, Oracle, SAP HANA, Sybase, Hadoop, DB2, NDMP, NetApp, Delta, SAN Shared Storage, VMware, KVM, Hyper-V, Xen, Nutanix, Proxmox, Docker, Kubernetes, Openshift, Bare Metal Recovery, M365, VSS, Active Directory and of course Deduplication. It also offers native cloud integration, via S3, S3-IA, Azure, Google Cloud, Oracle Cloud and Glacier interfaces.
Simple. Focused. Efficient.

BWeb Management Suite

BWeb™ is a comprehensive GUI management suite for Bacula Enterprise that saves time and resources. It brings simple backup and data recovery management. BWeb Management Suite enables you to rapidly exploit the large-enterprise capabilities of Bacula Enterprise, with a wide range of features for deploying, managing, reporting, optimization and diagnostics.
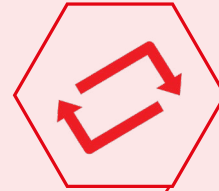Easy. Fast. Powerful.

Bacula for MSPs

Bacula helps Managed Service Providers, Cloud Providers, Hosting companies and data centers to offer their cloud services more profitably and efficiently. With MSP-specialized capabilities such as BCloud Service for end-customer self-service and REST API, Bacula is a game-changer for MSPs. And remember, there are no charges for data volume in our backup solution.
Personalized. Effective. Smart.

Selective Migration Plan

Bacula Systems offers a route from all open source versions to Bacula Enterprise: the Selective Migration Plan. This special package of Modules, consulting and training fast-tracks your move to Bacula Enterprise and its world-renowned professional support services.
Fast. Easy. Supported.

Bacula Systems Partner Program

The Bacula Systems Partner Program is designed to help channel resellers and systems integrators expand their portfolio and integrate Bacula Enterprise. The combination of local and customer-specific knowledge and services provided by partners, complemented by the Bacula Enterprise software and support delivers a competitive, high-value solution to customers.
Integrated. Supported. Trusted.

Bacula Certified Training Centers

When booking a Bacula Training class, always make sure you are dealing with a Bacula Certified Training Center. These centers have been authorized by the creators of the Bacula training courses. They use an approved training process, copyrighted training materials and presentation content to ensure you take the maximum out of the courses.
Helpful. Informative. Certified.

NO CHARGES PER DATA VOLUME
NO CHARGES PER # OF CPUS
FASTER DATA RECOVERY

Designed to safeguard today's rapidly evolving enterprise architectures, Bacula Enterprise delivers the high-end features Managed Services Providers and Enterprises need for physical, virtualized, container and hybrid cloud environments at a fraction of the cost of proprietary vendors.

Bacula Enterprise offers more power to the user because of its unique tools, greater flexibility and far superior technical support – a solution that brings faster data recovery and more positive business impact than any other vendor.

"Of those evaluated, Bacula Enterprise was the only product that worked with HPSS out-of-the-box without vendor development, provided multi-user access (BWeb), had encryption compliant with Federal Information Processing Standards, did not have a capacity-based licensing model, and was available within budget"

Gustav J Barkstrom, Systems Administrator at SSAI (NASA Langley contractor)

Bacula Systems is the leader on TrustRadius

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